

MSC 200



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COLLEGE
Basis of Knowledge...

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ACADEMICS, STUDENT AFFAIRS AND RESEARCH

UNIVERSITY EXAMINATIONS

2019/2020 ACADEMIC YEAR

THIRD YEAR FIRST SEMESTER REGULAR EXAMINATION

FOR THE BACHELOR OF SCIENCE IN PHYSICAL THERAPY

COURSE CODE: MSC 200

**COURSE TITLE: HUMAN COMMUNICATION SKILLS' AND
HISTORY TAKING**

DATE: 13TH DECEMBER 2019

TIME: 3 HOURS

INSTRUCTIONS TO CANDIDATES

- SEE INSIDE THIS PAPER CONSISTS OF 3 PRINTED PAGES
OVER

PLEASE TURN

MSC 200

REGULAR/ MAIN

COURSE CODE: MSC 200 COURSE TITLE: HUMAN COMMUNICATION AND HISTORY
TAKING

STREAM: BSC IN PHYSICAL THERAPY

DURATION: 3 HOURS

INSTRUCTIONS TO CANDIDATES

- i. Answer three questions. Question one is compulsory
- ii. Do not write on the question paper

QUESTION ONE

- a) Elaborate on any FIVE importance of excellent communication skills as a physiotherapist (10 Marks)
- b) Describe how to establish rapport with your patients (10 Marks)
- c) Discuss any FIVE advantages of using open ended questions in a hospital (10 Marks)

QUESTION TWO

Mr Kohen, a 40 year old man has been referred to you for physiotherapy. He is complaining on pain on the hip joint and challenges in movement and certain sitting posture. He has undergone a surgery and he is hopeful he will be able to walk again. After several test you realize that the problem is his backbone and he may not be able to walk again. Explain how you will break this news to him. (20 Marks)

QUESTION THREE

In health care, clinical interview is part of everyday activity. Discuss the key elements during the dialogue phase. (20 marks)

QUESTION FOUR

- a) Elaborate FIVE skills to bear in mind when responding to a patient (10 Marks)
- b) Giving examples, explain FIVE types of questions that can be used in therapeutic communication. (10 Marks)

QUESTION FIVE

- a) Explain how you will communicate with a client with speech impairment. (12 Marks)
- b) With examples, explain how culture affects communication. (8 Marks)
