

CMD 213

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OFFICE OF THE DEPUTY PRINCIPAL
ACADEMICS, RESEARCH AND STUDENTS' AFFAIRS

UNIVERSITY EXAMINATIONS

2018 /2019 ACADEMIC YEAR

SECOND YEAR FIRST SEMESTER REGULAR EXAMINATION

**FOR THE DEGREE OF BACHELOR OF SCIENCE
(COUNSELLING PSYCHOLOGY)**

COURSE CODE: CMD 213

**COURSE TITLE: CRISIS INTERVENTION IN COMMUNITY
DEVELOPMENT**

DATE: 10TH DECEMBER, 2018

TIME: 9.00 AM – 12.00 PM

INSTRUCTION TO CANDIDATES

- SEE INSIDE

THIS PAPER CONSISTS OF 3 PRINTED PAGES

PLEASE TURN OVER

CMD213: CRISIS INTERVENTION IN COMMUNITY DEVELOPMENT

STREAM: BSc (Counselling Psychology)

DURATION: 3 Hours

INSTRUCTIONS TO CANDIDATES:

- I. *Answer Question ONE and any other TWO Questions.*
- II. *Do not write on the question paper.*

Question One

- a) Discuss FIVE events that may trigger crisis explaining who may be affected by such events.
(10 Marks)
- b) Explain FIVE disadvantages of poor communication in crisis intervention. (10 Marks)
- c) Adolescent is a process of transition from childhood to adulthood. Discuss FIVE crises experienced by adolescents as they develop. (10 Marks)

Question Two

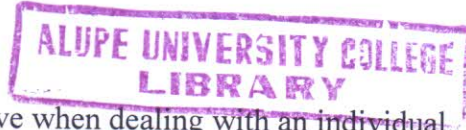
- a) Define the term crisis intervention. (2 Marks)
- b) The role of crisis-counselor is more of orienting than treating. Examine THREE importance of crisis intervention. (6 Marks)
- c) Describe SIX steps in crisis intervention. (12 Marks)

Question Three

- a) When confronted unexpectedly by a client in crisis, the crisis worker should remain calm, poised and well in control of himself or herself. Explain FIVE reasons why this is important. (10 Marks)
- b) Discuss any FIVE consequences of trauma. (10 Marks)

Question Four

- a) Explain FIVE reasons as to why rape victims usually fear seeking for help. (10 marks)



b) Discuss FIVE skills that a crisis worker should have when dealing with an individual.

(10Marks)

Question Five

Ziwani village has been hit by severe floods and the whole village has been submerged in water. You the crisis worker were among the first people to go there and assess the situation.

- a) Highlight FOUR stakeholders that you could work with. (4 Marks)
- b) Explain FOUR problems likely to be experienced by Ziwani's villagers. (8 Marks)
- c) Discuss how you will communicate the crisis to the media. (8 Marks)
