



OFFICE OF THE DEPUTY CHANCELLOR
ACADEMICS, STUDENT AFFAIRS AND RESEARCH

UNIVERSITY EXAMINATIONS

2023/2024 ACADEMIC YEAR

THIRD YEAR FIRST SEMESTER MAIN EXAMINATION

FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT

COURSE CODE: BBM 362

COURSE TITLE: LABOUR LAWS AND INDUSTRIAL RELATIONS

DATE: 19TH DECEMBER 2023

TIME: 9.00 A.M TO 12.00 P.M

INSTRUCTION TO CANDIDATES

- SEE INSIDE

THIS PAPER CONSISTS OF 3 PRINTED PAGES

PLEASE TURN OVER

MAIN EXAM

BBM 332: LABOUR LAWS AND INDUSTRIAL RELATIONS

STREAM: BBM

DURATION: 3 Hours

INSTRUCTIONS TO CANDIDATES

- i. Answer Question **ONE** and any other **TWO** questions.*
- ii. Maps and diagrams should be used whenever they serve to illustrate the answer.*
- iii. Do not write on the question paper.*

QUESTION ONE (30 MARKS)

- a. Discuss the roles of the trade unions in promoting good industrial relations (10 marks)
- b. Explain the grounds upon which the registrar of trade union may refuse registration (10 marks)
- c. Clearly explain the various functions of the federation of Kenya employers (FKE) that was established in 1959 (10 marks)

QUESTION TWO (20 MARKS)

- a. Discuss Rights and Privileges of a Registered Trade Union (10 marks)
- b. Discuss the various objectives of good industrial Relations (10 marks)

QUESTION THREE (20 MARKS)

- a. Discuss the different categories of employees that may be found in an organization (10 marks)
- b. Discuss the circumstances under which employment could be terminated by operation of the law (10 marks)

QUESTION FOUR (20 MARKS)

- a. Summary dismissal is where an employee is dismissed for gross misconduct. Discuss grounds of gross misconduct as per the employment Act (10 marks)
- b. What are the available remedies for an employee who has been unfairly dismissed from employment? (10 marks)

QUESTION FIVE (20 MARKS)

- a. Collective bargaining is process rather than an event. Discuss the five core steps of collective Bargaining. (10 marks)
- b. What benefits do employees derive from a collective bargaining exercises (10 marks)