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OFFICE OF THE DEPUTY PRINCIPAL
ACADEMICS, RESEARCH AND STUDENTS' AFFAIRS

UNIVERSITY EXAMINATIONS 2021 /2022 ACADEMIC YEAR

FIRST YEAR FIRST SEMESTER REGULAR EXAMINATION

FOR THE DEGREE OF BACHELOR OF BUSINESS

MANAGEMENT

COURSE CODE: BBM 110

COURSE TITLE: INTRODUCTION TO BUSINESS

DATE: 17TH JANUARY, 2021

TIME: 9.00AM - 12.00PM

INSTRUCTION TO CANDIDATES

• SEE INSIDE

THIS PAPER CONSISTS OF 3 PRINTED PAGES

PLEASE TURN OVER

BBM 110

REGULAR - MAIN EXAM BBM 110: INTRODUCTION TO BUSINESS

STREAM: BBM

DURATION: 3 Hours

INSTRUCTIONS TO CANDIDATES

- i. Answer Question ONE and any other TWO questions.
- ii. Do not write on the question paper.

SECTION A

OUESTION ONE

(30 MARKS)

You are the chairperson of the Kenya National Young Achievers Association. In the association's annual conference you are the key note speaker. You notice that most attendees are finding it difficult to relate the normal business environment and what they learn in class.

(a) (i) highlight any two stakeholders that a business can have

(2 marks)

(ii) State any three functions of retailers to them

(3 marks)

(iii) Explain to the attendees any five roles businesses perform to the economy.

(10 marks)

- (b) You noticed that one of the presenters on means of payments in home trade failed to give reasons why banks may dishonor a cheque. State at least four reasons why this may happen.
- (c) Describe the **three** levels of management to the attendees clearly highlighting their responsibilities and job titles. (6 marks)
- (d) The attendees are inspired by some of the guest speakers and feel they will want to be entrepreneurs once they graduate from school. Explain to them at least five characteristics they must possess

OUESTION TWO

(20 MARKS)

(a) (i) Name two natural resources on the surface of land

(2 marks)

(ii) Describe any four features of land

(8 marks)

(b) (i) Differentiate fixed capital from working capital

(4 marks)

(ii) State any six characteristics of capital

(6 marks)

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QUESTION THREE

(20 MARKS)

Environmental factors play a major role in determining an organization's success or failure. (a) (i) List at least four features of business environment. (ii) The internal environment of a business can be controlled. State any four elements that a business needs to focus on and how they can be controlled. (b) Describe any six factors of the external environment clearly showing how they affect a business organization. (12 marks) echnology **OUESTION FOUR** (20 MARKS) (a) Most good business opportunities do not suddenly appear, but rather result from an entrepreneur's alertness to possibilities or to some cases, the establishment of gaps in the market. Describe any four ways you can use gaps in the market to identify business opportunities. (8 marks) (b) (i) List any two sources of business ideas (2 marks) (10 marks) Discuss any five factors discouraging entrepreneurship in Kenya - Poletical instability - tack of (20 MARKS) **QUESTION FIVE** (a) (i) List any four characteristics of business objectives (4 marks) (ii) Describe any **four** social objectives of a business (4 marks) (b) (i) Name any four types of profit making companies (4 marks) Discuss any four advantages of a business partnership (8 marks)